

**A new way  
to be insured**



## **GENERAL PROVISIONS OF INSURANCE**

**Assistance, Interruption of stay,  
Baggage**

Transport option





# How to contact us in the event of a claim

## Assistance, Interruption of stay, Baggage

Transport option



FOR ANY **ASSISTANCE** CLAIMS  
MUTUAIDE ASSISTANCE  
**7D/7 – 24H/24**

By phone from France : **01 55 98 71 52**

By phone from abroad : **+33 1 55 98 71 52**

By email : **voyage@mutuaide.fr**



CAUTION: no pick-up without prior call

To allow us to intervene under the best conditions, remember to **gather the following information** which will be requested when you call:

**CONTRACT N° 8794**

- Your last and first name(s),
- The address of your residence,
- The country, city or town from which you are calling,
- Provide the exact address (number, street, hotel, etc.),
- The phone number where we can reach you,
- The nature of your problem.

MUTUAIDE ASSISTANCE  
126 rue de la Piazza - CS20010  
93196 Noisy le Grand Cedex



FOR ANY **INSURANCE** CLAIMS

Cancellation, Missed Departure/Return, Baggage, Interruption of stay, etc.

**CONTRACT N° 01050018**

Please declare your claim on the web site :

**sinistre.assurinco.com**

By phone from France : **05 34 45 31 51**

By phone from abroad : **+ 33 5 34 45 31 51**

**Monday to Friday, 9 a.m. to 5 p.m.**

ASSURINCO  
122 bis, quai de Tounis - BP 90932  
31009 TOULOUSE CEDEX